ARMATURA

ARCHITECTURAL AND ENGINEERING SPECIFICATIONS

SUPERIOR QUALITY
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OmniAC Series

OmniAC30

All Weather Outdoor Multi-tech

Smart Standalone Terminal

Address: 190 Bluegrass Valley Parkway Alpharetta, GA 30005 United States
Email: sales@armatura.us

Date: 8 August 2024
Version Number: Version 1.2

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Section 1

1. Purpose

The purpose of this architectural and engineering specifications (A&E) document is to provide guidance for the design, implementation, and installation of the OmniAC Series, OmniAC30, an all-weather outdoor multi-tech smart standalone terminal for access control applications and security management.

2. Goals and Objectives

The OmniAC30 an all-weather outdoor multi-tech smart standalone terminal A&E document aims to achieve the following goals and objectives:

Provide a highly secure and reliable multi-tech smart standalone terminal with multi-biometric technology combining palm and facial recognition.

- Ensure scalability and flexibility to accommodate varying user and system requirements.
- Meet or exceed relevant industry standards and regulations.
- Provide a clear and detailed specification for the design, supply, installation, and commissioning of the terminal.

3. Key Features and Requirements

The OmniAC30 an all-weather outdoor multi-tech smart standalone terminal shall have the following key features and requirements:

- A modern aesthetic design with a high-quality metal enclosure and a tempered glass panel.
- Offers a 5-inch high-resolution touchscreen and intuitive UI design with advanced algorithms, supporting touchless palm and face authentication. Support contactless Palm, face and RFID card authentication.
- Unrivalled palm and facial authentication with unique deep learning algorithm. A combination of visible and NIR infrared authentication technology offers exceptional authentication accuracy.

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- Supports 125 kHz and 13.56 MHz frequency credentials. Supports various card types including IC card, ID card, HID Prox, HID iCLASS, DESFire and FeliCa.
- Primary power at DC 12V@3A-24V@1.5A with a maximum power of 10W.
- Supports Power-Over-Ethernet (PoE) IEEE802.3at/af compliance with a maximum power of 12W.
- Support standard SIP Version 2.0 protocol for video intercom function. With a two-way audio streaming with echo and noise cancellation for an easy communication with visitors.
- Reach IP66 protection rating, providing waterproof and dustproof, fully operate in extreme weather conditions, including cold winters, heavy rains and dry/hot summers.
- A tap-to wake function enables the enables activation of face authentication camera upon detection of face, in case always-on face authentication is not needed and reduce heat generation.

4. Design and Implementation Constraints

The design and implementation of the OmniAC30 an all-weather outdoor multi-tech smart standalone terminal shall adhere to the following constraints:

- The design shall be scalable and flexible to accommodate varying user and system requirements.
- The implementation shall be done by trained installers who have been certified by the manufacturer.
- The implementation shall comply with relevant standards and regulations.
- The implementation shall ensure high-level cybersecurity to protect against unauthorized access or data breaches.

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5. Existing Standards and Regulations

The OmniAC30 all-weather outdoor multi-tech smart standalone terminal shall comply with the following standards and regulations:

- FCC Standards
- CE Standards
- RoHS Standards

6. Submittals

The following submittals shall be provided by the manufacturer.

- Product data sheets
- Installation and operation manuals
- Technical support contact
- Warranty information

7. Qualifications

The manufacturer shall have the following qualifications:

- ISO 9001 certification, ISO27701, ISO27001, ISO9001, ISO14001.
- Minimum of 5 years' experience in producing access control equipment.

8. Warranty

The manufacturer shall provide a limited 36-month warranty for the OmniAC30, an all-weather outdoor multi-tech smart standalone terminal to be free of defects in material and workmanship.

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Section 2

1. Key Features and Requirements

1.1 Key Features

i. Support multi-factor authentication capability. Provides users with multiple ways to access it, such as palm and face authentication, cards, QR codes, and PIN codes. It supports various types of IC cards and offers advanced biometric authentication methods like palm and facial authentication.

ii. User capacity supports 100,000; Face capacity supports 50,000 (1:N) or 100,000 (1:1). Palm capacity supports 5,000 (1:N) or 100,000 (1:1).

iii. Facial authentication distance range is 15.7" to 55.1" (40cm to 140cm). And the face authentication posture adaptability consists of Yaw ≤ 30°, Pitch ≤ 30° and Roll ≤45°.

iv. Accurate face authentication with True Accept Rate (TAR) reach 99% and False Accept Rate (FAR) about 0.01%.

v. Palm authentication distance and angle tolerance is about 7" to 15.7" (18cm to 40cm) and the palm authentication posture adaptability consists of Yaw ≤ 45°, Pitch ≤ 30°, Roll ≤ 90° and Bend ≤ 30°.

vi. Facial authentication speed is 100ms (field test result).

vii. Palm authentication speed is 140ms (field test result).

viii. Face authentication liveness detection includes infrared-visible light mode and infrared light mode.

ix. Support Palm authentication liveness detection with infrared light mode.

x. Support face mask detection and support anti-spoofing live face detection.

xi. Face and palm authentication mode comprises of 1:1 and 1:N.

xii. The recommended installation height is at 55” (140cm) using the plate with tilt angle. When using the plate with horizontal angle, it is recommended to install at a height of 59”(150cm).

xiii. Transaction buffer supports 1,000,000 records.

xiv. Supports 125kHz and 13.56 MHz frequency credentials. Supports various card types including EM, IC Card, HID Prox, HID iCLASS, DESFire and FeliCa.

xv. RFID capacity supports 100,000 and user capacity supports 100,000.

xvi. RFID reading distance (13.56MHz & 125kHz) is up to 1.96" (50mm) which depends on environment and transponder.

xvii. Maximum RFID card number length is Wiegand In & Out (up to 64 bits).

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xviii. Primary power at DC 12V@3A-24V@1.5A with a maximum power of 10W.

xix. Complies with the Power-Over-Ethernet (PoE) IEEE802.3at/af standards with a maximum power of 12W.

xx. A high-resolution 5” touchscreen with resolution 720*1280, TFT touch screen.

xxi. Features an internal speaker with adjustable intensity which is configurable on UI. It also supports a microphone.

xxii. Support standard SIP V2.0 for video intercom and video phone.

xxiii. Equipped with a 1.2GHz Quad Core ARM Processor.

xxiv. High performance: 2.4 TOPS NPU.

xxv. Offers a storage capacity of 8GB for flash memory and 1GB of RAM.

xxvi. Equipped with a dual camera with face or palm automatic exposure to obtain higher quality images and improves authentication accuracy.

xxvii. Ethernet network communication features 10 Base-T/ 100 Base-TX and Auto MDI/ MDIX.

xxviii. Complies with TLS 1.2 for end-to end secure communication channel, to secure communication between standalone and terminal and server.

xxix. Adopts AES 128 encryption for data protection and to secure communication between standalone terminal, OSDP reader and access control panel.

xxx. Number of Ports: 1 TCP/IP; 1 RS-485; Input:4ch TTL inputs; Output: 1ch TTL output and 2 relays.

xxxi. Inputs include Wiegand in, Button, Sensor in and Aux Input.

xxxii. Outputs include Wiegand, lock relay, alarm relay (Relay via dry contacts).

xxxiii. Normally open contact rating is 5A@30Vdc resistive.

xxxiv. Normally closed contact rating is 5A@30Vdc resistive.

xxxv. Offers a magnetic tamper detection system through the tamper switch.

xxxvi. Provides 99 access group and 1 access point on board.

xxxvii. On-Board Reader Support is 1 (OSDP over RS-485) or 1 (Wiegand Input).

xxxviii. Reach IP66 protection rating, providing waterproof and dustproof, fully operate in extreme weather conditions, including cold winters, heavy rains and dry/hot summers.

xxxix. RFID and biometrics reader interface specified the input voltage at DC12V@3A (Equal to primary power input).

xl. RFID and biometrics reader interface maximum input current is DC12V@3A (Equal to primary power input).

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xli. RS-485 protocol for the For the RFID and biometrics reader interface is OSDP Version 2.0/ 2.2* secure channel and adopts AES128 encryption.

xlii. RFID and biometrics reader interface specifies OSDP mode with 9600-115200 bps, OSDP V2.0/ 2.2*, asynchronous, half-duplex, 1 start bit, 8 data bits,and 1 stop bit.

xliii. RFID and biometrics reader interface for Wiegand includes Wiegand In & Out (Up to 64 bits).

xliv. Data inputs for RFID and biometrics reader interface includes TCP/IP, RS-485, OSDP and Wiegand standards. The maximum RS-485/ OSDP cable length is 1970ft. (600m) and the maximum Wiegand cable length is 164ft. (60m).

xlv. For power and relays, the cable requirement is twisted pair, 18 to 16 AWG.

xlvi. The Ethernet cable requirement is CAT-5E, wire diameter (24AWG) with maximum length of 330ft. (100m). For Power-over-Ethernet (PoE), the requirement is CAT-6A, wire diameter (23AWG) with a maximum length at 330 ft. (100m).

xlvii. The Wiegand port is 20AWG shielded with 164ft. (60m).

xlviii. The weight of the device is 29.45oz (835g).

xlix. The device is 3.82” in width, 1.112” in depth and 8.23” in height (97 x 28.5 x 209mm).

l. Suitable for mounting plate installation with Single gang-box, European gang-box and Asian gang-box. Supports rots-02 bracket.

li. The housing material includes aluminum alloy and tempered glass.

lii. Complies with CE, FCC, and RoHS standards.

liii. The operating humidity of operating environment is 0% to 90% RH (Non-condensing).

liv. The operating temperature of operating environment is 5°F to 131°F (-15°C to 55°C). The storage temperature of operating environment is -13°F to 149°F (-25°C to 65°C).

lv. Compatible with Armatura One Security system.

lvi. To establish a connection to the software interface in TCP/IP mode, requires configuring the network settings via 10 Base-T/100 Base-TX with Auto MDI/ MDIX.

lvii. To establish a connection to the software interface in TCP/IP Protocol, requires configuring via VLAN, SSH, HTTP, IPv4 and DNS.

lviii. Complied up to TLS1.2 end to end secure communication channel for TCP/IP encryption in the software interface. Adopt Push protocol over HTTP, HTTPS for the TCP/IP communication. Adopt Push protocol over HTTP, HTTPS for the TCP/IP communication.

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2. Technical Specifications

Dimensions


General Information	
Primary Power	DC 12V@3A-24V@1.5A, Power Max. 10W
PoE	Supported IEEE802.3at/af compliant, Power Max.12W
Operating Frequency/ Standards	125KHz 13.56MHz: ISO14443 types A&B, ISO 15693 2.4GHz Bluetooth®
RS-485 connection	RS-485 standard/ OSDP V2.0/ 2.2[4]
CPU	1.2GHz Quad Core ARM Processor
NPU	2.4 TOPs NPU
Memory	1GB RAM+ 8GB Flash
Camera	Face Automatic Exposure Palm Automatic Exposure Face Tracking Palm Detection WDR 50Hz/ 60Hz Anti-Flicker Dual Camera Output Image 720x1280 pixels
Ethernet Network Connection	Ethernet: 10 Base-T/ 100 Base-TX, Auto MDI/ MDIX
Data Protection	Complies with TLS 1.2 for end-to-end secure communication channel (Secured Communication between Standalone Terminal & Server) AES128 (Secured Communication between the Standalone Terminal & OSDP Readers & Access Control Panels)
Number of Ports	1[4]TCP/ IP 1[4]RS-485 4ch TTL Inputs 1ch TTL Output 2 relays
Inputs	Wiegand, Button, Sensor, Aux
Outputs	Wiegand, Lock Relay, Alarm Relay (Relay via dry contacts)

[4]Subject to firmware version

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Normally Open Contact Rating	5A @30Vdc resistive
Normally Closed Contact Rating	5A @30Vdc resistive
Tamper Switch	Magnetic tamper detection system
On-Board Monitor	Size: 5.0", Resolution: 720*1280
Audio Indicator	Internal speaker with adjustable intensity (Configurable on UI)
MIC	Supported
Video Phone	Support Standard SIP V2.0
User Capacity	100,000
RFID Card Capacity	100,000
Maximum RFID Card Number Length	Wiegand In & Out (up to 64 bits)
Face Capacity	50,000 (1:N)/ 100,000 (1:1)
Palm Capacity	5,000 (1:N)/ 100,000 (1:1)
RFID Reading Distance	13.56MHz & 125KHz: Up to 1.96"/ 50 mm (depending on environment and transponder)
Face Authentication Distance	15.7" - 55.1" (40cm - 140cm)
Face Authentication Posture Adaptability	Yaw ≤ 30°, Pitch ≤ 30°, Roll ≤45°
Face Authentication Accuracy	True Accept Rate (TAR)=99%, False Accept Rate(FAR)=0.01%
Face Authentication Mode	1:1, 1:N
Face Authentication Speed	< 100ms (Field Test Result)
Face Authentication Liveness Detection	Yes (Infrared-visible light mode, Infrared Light Mode)
Face Mask Detection	Yes
Palm Authentication Distance	7" -15.7" (18cm - 40cm)
Palm Authentication Posture Adaptability	Yaw ≤ 45°, Pitch ≤ 30°, Roll ≤ 90°, Bend ≤ 30°
Palm Authentication Accuracy	True Accept Rate(TAR)=98.7%, False Accept Rate(FAR)=0.01%
Palm Authentication Mode	1:1, 1:N
Palm Authentication Speed	< 140ms (Field Test Result)
Palm Authentication Liveness Detection	Yes (Infrared Light Mode)
Recommend Installation Height	55" (140cm) (Using the plate with tilt angle) 59" (150cm) (Plate with horizontal angle)
Transaction Buffer	Records: 1,000,000
Access Group	99
On-Board Access Point Control	1 access point on board
On-Board Reader Support	1 (OSDP over RS-485) or 1 (Wiegand Input)
Protection / Resistance	Weather & Dust Proof Protection Rating compliant with IP66

*Subject to firmware version

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RFID / Biometrics Reader Interface	
Input Voltage	DC 12V@3A-24V@1.5A (Equal to primary power input)
Maximum Input Current	DC 12V@3A-24V@1.5A (Equal to primary power input)
RS-485 Protocol	OSDP V2.0/ 2.2[f] Secure Channel, AES-128
OSDP Mode	9600-115200 bps, OSDP V2.0/ 2.2[f], asynchronous, half-duplex, 1 start bit, 8 data bits, and1 stop bit.
Wiegand	Wiegand In & Out (Up to 64 bits)
Data Inputs	TCP/IP, RS-485, OSDP and Wiegand standards supported. Maximum RS-485/ OSDP cable length: 1970ft (600m) Maximum Wiegand cable length: 164ft (60m)

[f]Subject to firmware version

Cable Requirement	
Power & Relays	Twisted pair, 18 to 16 AWG
Ethernet	CAT-5E, Wire diameter (24AWG), maximum 330 ft. (100m) PoE : CAT-6A, Wire diameter (23AWG), maximum 330 ft. (100m)
RS-485 Reader Port	9600-115200 bps, asynchronous, half-duplex, 1 start bit, 8 data bits, and 1 stop bit. One twisted pair with drain wire and shield, 120 ohm impedance , 22-18 AWG, Maximum cable length: 1970ft (600m)
Wiegand Port	20 AWG shielded, 164ft (60m)

Mechanical	
Dimensions	3.82" W x 1.112" D x 8.23" H (97 x 28.5 x 209mm)
Weight	29.45oz (835g)
Mounting	Supports mounting plate installation (Single gang/ European/ Asian box) Supports iots-02 bracket
Housing Material	Aluminum alloy + Tempered glass

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Environmental	
Operating Temperature	5°F -131°F (-15°C to 55°C)
Storage Temperature	-13°F -149°F (-25°C to 65°C)
Operating Humidity	0 - 90% RH (Non-condensing)
Certification(s)	CE, FCC, RoHS

Software Interface	
TCP/IP Mode	10 Base-T/ 100 Base-TX, Auto MDI/ MDIX
TCP/IP Protocol	VLAN, SSH, HTTP, IPv4, DNS
TCP/IP Encryption	Complied up to TLS1.2 end to end secure communication channel
TCP/IP Communication	Push Protocol over HTTP, HTTPS
Supported Software	Armatura One Security System

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3. Armatura Card Module Supporting List

ARMATURA		ARMATURA RFID Card Module Supporting List											ArmaSec-05202024
		Card Module Abbreviation	[DF]	[SFMH]	[NO]	[NP]	[NI]	[NPL]	[NIH]	[RNP]	[RNI]	[RNB]	[RNPB]
Frequency	Classification	Compatible Readers	EP10C/ EP20C/ EP20CK/ EP20CQ/ EP20CKQ/ EP20ENC/ EP30 Series	EP10C/ EP20C/ EP20CK/ EP20CQ/ EP20CKQ/ EP20ENC/ EP30 Series/ VG10CKQ*	EP10C/ EP20ENC	EP10C/ EP20ENC	EP10C/EP20CQ/ EP20CKQ/ EP20ENC EP30 Series	EP10C	EP10C	OmniAC20/ OmniAC30/ EP20CQ/Y EP20CKQ/Y EP30 Series/ VG10CKQ*	OmniAC20/ OmniAC30/ EP20CQ/Y/ EP20CKQ/Y/ EP30 Series/ VG10CKQ*	OmniAC20/ OmniAC30	OmniAC20/ OmniAC30
13.56MHz	ISO14443A	LEGIC Advant		√	√1)	√1)	√1)		√1)				
		MIFARE Classic, Mini S50,S70	√4)	√	√	√	√		√	√4)	√4)	√4)	√4)
		MIFARE Classic EV1	√4)	√2)	√2)	√2)	√2)		√2)	√4)	√4)	√4)	√4)
		MIFARE DESFire Light		√8)	√8)	√8)	√8)		√8)	√4)	√4)	√4)	√4)
		MIFARE DESFire EV1	√4)	√	√	√	√		√	√4)	√4)	√4)	√4)
		MIFARE DESFire EV2/ EV3	√4)	√13)	√13)	√13)	√13)		√13)	√4)	√4)	√4)	√4)
		MIFARE Plus S, X		√	√	√	√		√	√4)	√4)	√4)	√4)
		MIFARE Smart MX		√5)	√5)	√5)	√5)		√5)	√4)	√4)	√4)	√4)
		MIFARE Ultralight		√	√	√	√		√	√4)	√4)	√4)	√4)
		MIFARE Ultralight C		√	√	√	√		√	√4)	√4)	√4)	√4)
		MIFARE Ultralight EV1		√2)	√2)	√2)	√2)		√2)	√4)	√4)	√4)	√4)
		NFC (NTAG2xx)	√		√	√	√		√				
		SLE44R35		√5)	√5)	√5)	√5)		√5)				
		SLE66Rxx (my-d move)		√5)	√5)	√5)	√5)		√5)				
		Topaz			√	√	√		√				
		HID ICLASS SEOS					√20)		√20)		√20)	√20)	
		NFC(HCE & NTAG2xx)		√	√	√	√		√				
	ISO14443B	Calypso		√5)	√5)	√5)	√5)		√5)				
		Calypso Innovatron protocol		√5)	√5)	√5)	√5)		√5)				
		CEPAS		√5)	√5)	√5)	√5)		√5)				
		CTS			√	√	√		√10)				
		Pico Pass		√1)	√4)	√4)	√4)		√4)				
		SRI4K, SRIX4K		√	√	√	√		√				
		SRI512, SRT512			√	√	√		√				
	ISO18092/ ECMA-340	Sony FeliCa		√5)	√5)	√5)	√5)		√5)	√1)	√1)	√1)	√1)
	ISO15693	EM4x33		√5)	√5)	√5)	√5)		√5)				
		EM4x35		√5)	√5)	√5)	√5)		√5)				
		HID ICLASS		√1)	√1)	√1)	√10)		√10)	√1)	√10)	√10)	√1)
		HID ICLASS SE/ SR/ Elite		√1)	√1)	√1)	√10)		√10)	√1)	√10)	√10)	√1)
		ICODE SLI		√	√	√	√		√				
		LEGIC Advant		√1)	√1)	√1)	√1)		√1)				
		M24LR16/64		√	√	√	√		√				
		MB89R118/119			√	√	√		√				
		SRF55Vxx (my-d vicinity)		√5)	√5)	√5)	√5)		√5)				
		Tag-it		√	√	√	√		√				
		Pico Pass		√1)	√4)	√4)	√4)		√4)				
		LEGIC Prime		√									
		CPU Card											

*To be released

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ARMATURA RFID Card Module Supporting List

ArmaSec-06202024

Frequency	Classification	Card Module Abbreviation / Compatible Readers	[DF] EP10C/ EP20C/ EP20CK/ EP20CQ/ EP20CKQ/ EP20ENC/ EP30 Series	[SFMH] EP10C/ EP20C/ EP20CK/ EP20CQ/ EP20CKQ/ EP20ENC/ EP30 Series/ VG10CKQ*	[NO] EP10C/ EP20ENC	[NP] EP10C/ EP20ENC	[NI] EP10C/EP20CQ/ EP20CKQ/ EP20ENC	[NPL] EP10C	[NIH] EP10C	[RNP] OmniAC20/ OmniAC30/ EP20CQ7/ EP20CKQ7/ VG10CKQ*	[RNI] OmniAC20/ OmniAC30/ EP20CQ7/ EP20CKQ7/ VG10CKQ*	[RNIB] OmniAC20/ OmniAC30	[RNPB] OmniAC20/ OmniAC30
125KHz		AWID			√	√	√	√					
		Cardax			√	√	√	√					
		CASI-RUSCO			√6)	√6)	√6)	√6)		√	√	√	√
		Deister			√6)	√6)	√6)	√6)					
		EM4100, 4102, 4200	√		√7)	√7)	√7)	√7)		√	√	√	√
		EM4050, 4150, 4450, 4550			√	√	√	√					
		EM4305			√	√	√	√					
		Ultra Prox			√	√	√	√					
		G-Prox				√6)	√6)	√6)					
		HID DuoProx II (1336)				√	√	√		√1)	√1)	√1)	√1)
		HID ISO Prox II (1386)				√	√	√		√1)	√1)	√1)	√1)
		HID Micro Prox II (1391)				√	√	√		√1)	√1)	√1)	√1)
		HID Prox III (1346)				√	√	√		√1)	√1)	√1)	√1)
		HID Prox				√	√	√		√1)	√1)	√1)	√1)
		HID Prox II (1326)				√	√	√		√1)	√1)	√1)	√1)
		HITAG 1, 2, S			√9)	√9)	√9)	√9)					
		ICT			√8)	√8)	√8)	√8)					
		IDTECK			√	√	√	√					
		Indala				√	√	√					
		IoProx				√	√						
		ISONAS			√	√	√	√					
		Kerl			√	√	√	√					
		Miro			√	√	√	√					
		Nedap			√6)	√6)	√6)	√6)					
		Nexwatch				√	√	√					
		Pyramid			√	√	√	√					
		Q5			√	√	√	√					
		T5557, T5567, T5577			√	√	√	√					
		TITAN (EM4050)			√	√	√	√					
		UNIQUE			√	√	√	√					
		ZODIAC			√	√	√	√					
2.4GHz		BLE										Y*	Y*
		Globally Available		Y				Y	Y	Y	Y		
	Availability	Globally Available Except for U.S., E.U., Japan, Australia, Canada, U.K., Albania, Iceland, Liechtenstein, Monaco, North Macedonia, Norway, San Marino, Serbia, Switzerland, Turkey, and the United Kingdom	Y		Y	Y	Y						

√ UID only, customization upon request for reading encryption content
1) UID only
2) Read/ write (customisation) enhanced security features on request
3) Read/ write (customisation) in direct chip command mode
4) UID only, read/ write (customisation) on request
5) UID + read/ write (customisation) public area
6) Hash value only
7) Only emulation of 4100, 4102
8) On request
9) Without encryption
10) UID + PAC (CSN & Facility Code), read/ write(customisation) on request
11) In preparation
13) EV2/ EV3 supported as part of the EV1 downward compatibility
14) From FW V4.05
15) 134.2 kHz only
20) PAC (CSN & Facility Code), read/ write (customisation) on request

*The RNIB/ RNPB version is for devices that don't have built-in Bluetooth support. If the device already has Bluetooth Low Energy (BLE) built-in, then you don't need to use the RNIB/RNPB version.

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4. Maintenance and Support

The OmniAC30 an all-weather outdoor multi-tech smart standalone terminal shall be supported by a comprehensive support program, which shall include the following:

- Regular software updates and security patches.
- Technical support via phone and email.
- Onsite repair services as needed.
- Spare parts availability.
- Training for system administrators and end-users.

5. Documentation

The supplier shall provide the following documentation for the OmniAC30 an all-weather outdoor multi-tech smart standalone terminal:

- User manual
- Installation guide
- Technical specifications
- Software release notes
- Warranty terms and conditions

6. Warranty and Support

The OmniAC30 an all-weather outdoor multi-tech smart standalone terminal shall be covered by a minimum of 36-month manufacturer's warranty that covers defects in materials and workmanship. The manufacturer shall provide remote technical support and assistance to the installer and end-user during the installation and operation of the controller.

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7. Training and Documentation

The manufacturer shall provide the following training and documentation for the OmniAC30 an all-weather outdoor multi-tech smart standalone terminal:

- User manuals and technical documentation for installation, configuration, and operation of the controller.
- Online training courses and videos for system administrators and operators.
- On-site or remote training sessions for system integrators and installers.
- Technical support and assistance for system integrators, installers, and end-users.

*Note Certifications may vary by region and country. Please consult the manufacturer for specific certifications applicable to your location.

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